

**CITY OF PLYMOUTH  
AGENDA  
Special City Council  
Medicine Lake Room  
3400 Plymouth Boulevard, Plymouth, MN  
June 24, 2025, 4:00 PM**

**1. CALL TO ORDER**

**2. TOPICS**

**2.1** Fire services update

1. Presentation
2. 2024 Fire Services Update
3. Update Attachment A
4. Comparable Staffing

**2.2** Community survey update

1. Standard Survey
2. Consultant Presentation
3. Staff Presentation

**2.3** Interview Housing and Redevelopment Authority and Destination Marketing Organization Advisory Board candidates

**2.4** Set future study sessions

1. Calendar

**3. ADJOURNMENT**

---

**To:** Dave Callister, City Manager

**Prepared by:** Rodger Coppa, Fire Chief

**Reviewed by:** Erik Fadden, Public Safety Director

**Item:** **Fire services update**

---

### **1. Action Requested:**

No action requested - Informational presentation

### **2. Background:**

On May 1, 2015, through the City Council's direction, the police and fire departments merged into a Public Safety Department. As part of that merger, both divisions initiated reviews to determine efficiencies and opportunities to best serve the city's public safety needs. Many opportunities were identified in the fire department in that review, including the addition of career shift staff and new fire stations. The City Council and Plymouth community have been very supportive in addressing many of those needs over the past ten years. To serve the community in the best way possible, public safety command staff are continuously evaluating fire department performance. Stations, fleet plans and apparatus replacement, response times, personnel placement, command structure, training requirements, equipment updates and acquisitions, are always being scrutinized and assessed. Changes are made internally and in collaboration with other city staff and administration. Occasional council updates have been presented outlining these department performance improvements as well as staffing changes and challenges, the most recent being a memo on October 17, 2024.

In preparation for this meeting, public safety staff, including the Public Safety Data Analyst, studied several metrics (staffing, response times, budgets, development trends, etc.) and compared the data against comparable cities and national standards. Through this analysis, staff will give an update on current department performance, staffing and operational readiness, including the ongoing issue with recruitment and retention.

Staff hope this presentation will stimulate questions and council discussion that will help guide future fire department policy decisions.

**3. Budget Impact:**

Not applicable.

**4. Attachments:**

- 1. Presentation
- 2. 2024 Fire Services Update
- 3. Update Attachment A
- 4. Comparable Staffing

# Fire Department Update

June 24, 2025



# Department History of Staffing Models

**1960** – Fire Department began as a **volunteer** organization

**Early 1970s** – Transitioned to a **paid-on-call** (POC) model

**1997** – Implemented a **duty crew** model due to increasing call volumes, a lack of daytime responder availability, and the unpredictability of on-call firefighter response.

**2017** – Continued growth in call volume and rising community expectations prompted a structural shift to a **combination model**.



# Definitions

- Volunteer Firefighter – no pay or benefits other than a pension
- Paid-on-call (POC) Firefighter – Pay for calls, no benefits other than pension, may work duty crew hours
- Part-time/On-call (PTOC) Firefighter – POC who's role is primarily working scheduled shifts but still has call-back requirements
- Duty Crew – Staffing model where POC or PTOC work scheduled shifts in station
- Career Firefighter – Firefighter working 56 hours a week on shift or 40 hours a week as fire technician or fire inspector
- Fire Cadet – Two-year internship with pay and benefits to become a firefighter
- Combination Staffing Model – Combination of POC/PTOC and Career firefighters
- FLSA – Federal law that states firefighters can work more hours than typical before they qualify for overtime pay.



- Call-back – Responding to a page for resources at a call or to cover the city
- Engine – Pumping apparatus (2025 replacement cost approx. \$1M)
- Ladder/Tower – Apparatus with a ladder attached to the top (2025 - \$2.2M)
- Rescue – Apparatus without water or hose that primarily responds to medical or technical rescues
- Technical Rescue – Rope, trench, collapse, water, vehicle extrication
- Hazmat – Hazardous material response
- Decontamination – Removing contaminants that have negative health effects from gear and personnel
- Response Time – The time from dispatch notification to arrival on scene
- Mutual Aid – Prearranged response to certain types of calls in other cities
- Commercial Inspection – Reoccurring inspection of business properties to ensure they are compliant with state fire code
- Academy – Year-long, part-time training where PTOC firefighters receive their required initial certifications (FFI, FFII, Hazmat Ops, EMT)



# Environmental Scan

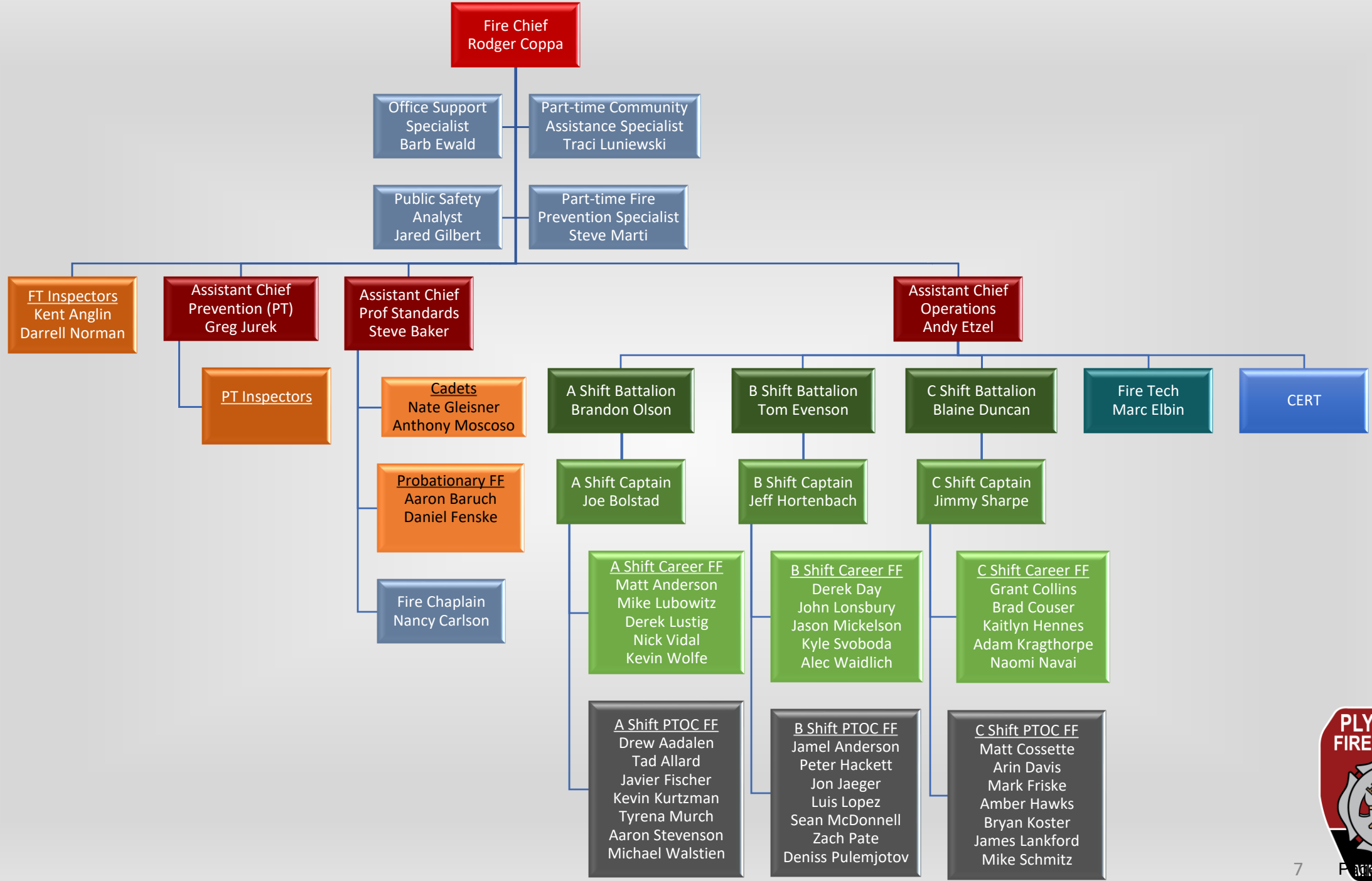
- Plymouth Stats
  - 7<sup>th</sup> largest city (81k+)
  - 8<sup>th</sup> largest fire district
  - 4<sup>th</sup> largest economy
  - \$18 Billion worth of residential and commercial property
  - MedTech concentration
- New construction type and furnishings burn faster
- Stronger collaboration & dependence on mutual aid
- Geographic density & traffic considerations
- Changing demographics
  - Recruitment/retention
- Socio-economics
  - Recruitment/retention



# Fire Environment

- There has been a paradigm shift in the fire world
  - Fire has changed
- New construction type and furnishings burn faster
- Smoke is more flammable and toxic
- Building contents are made of petroleum fuel
  - Add Lithium-Ion batteries
- Modern houses are not engineered to withstand fire
- Open floor plans and lack of sprinklers contribute to quick fire growth
- There has never been a more dangerous time to be in a structure on fire.
  - You've never had less time to escape than right now. (17/4)





# Call Volume



- 2020-2,546
- 2021-3,203 (↑ 25%)
- 2022-3,729 (↑ 16%)
- 2023-5,496 (↑ 47%)
- 2024-5,940 (↑ 7%)



	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
• Total Calls	2614	3267	3729	5495	5940
• Fire	160	189	164	193	190
• Rupture/Explosion	4	6	1	7	6
• Rescue & EMS	932	1332	1780	2994	3278
• Hazardous Condition	158	181	188	178	264
• Service Calls	401	471	408	397	444
• Good Intent	466	579	677	816	861
• False Alarm/Call	423	452	495	472	549
• Severe Weather	5	0	1	0	0
• Special Incidents	0	3	5	2	1
• Unclassified	65	54	10	436	347



# Response Times (90<sup>th</sup> %)

- 2020: 9:19 day/10:12 night
- 2021: 8:57 day/10:35 night
- 2022: 8:58 day/9:53 night
- 2023: 9:00 day/9:31 night
- 2024: 9:02 day/9:20 night



All Calls 168 (+29)  
Station Calls 14 (-16)

182 Total Call Backs

Day (0600-1800) – 113

Night (1800-0600) - 69





# Challenges

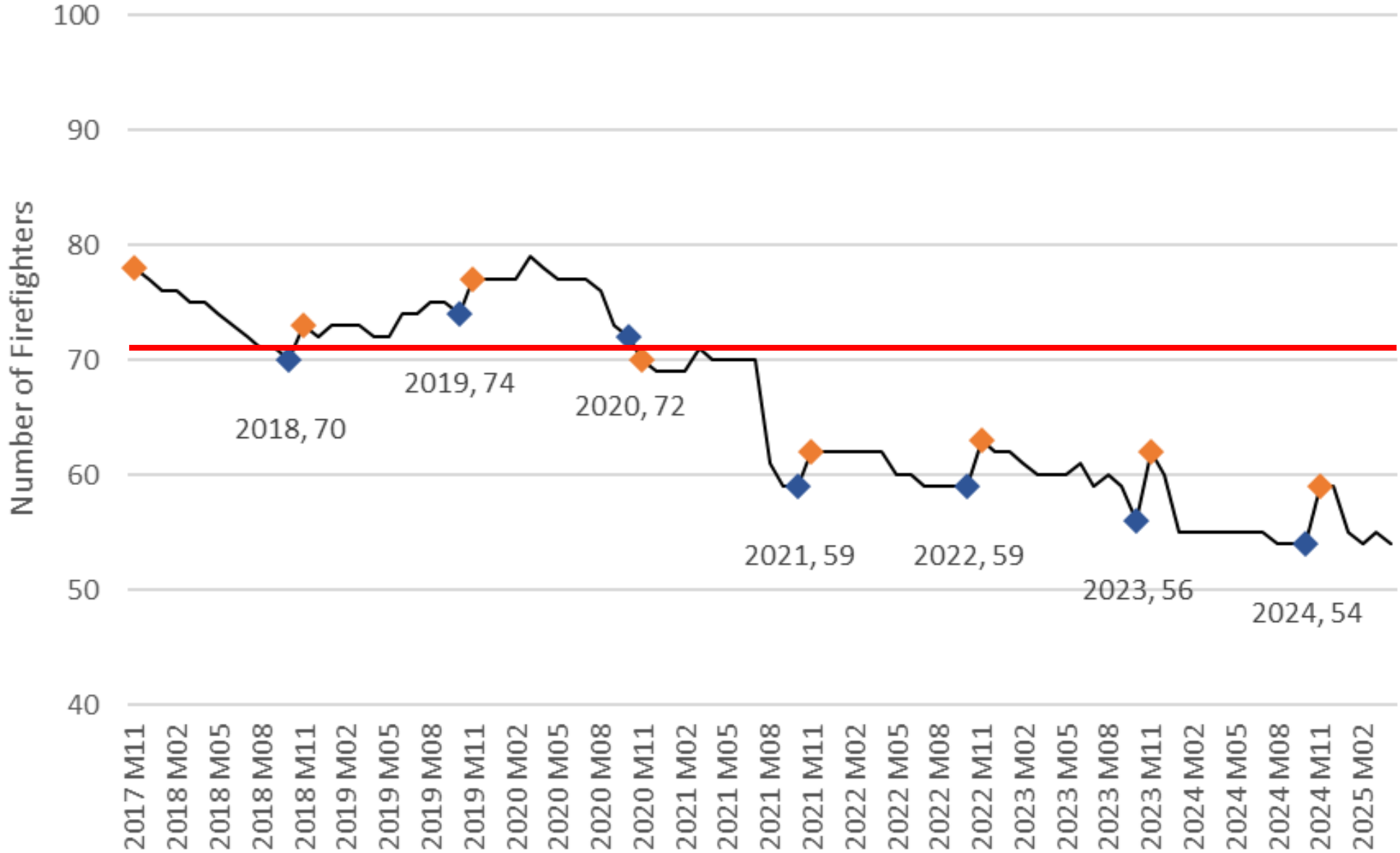


# Staffing Challenges

- The fire department has to compete for people's time, priorities and interests
  - Family time has been given higher priority than in the past
  - Time away from work is valued more (i.e., “Work to play”)
  - Retention is no longer based on pay or pension
  - Other part-time jobs pay more and are less demanding
  - Career firefighters from other departments are less likely to take on part time departments than they have in the past
  - More career firefighter opportunities in the region translates to fewer people looking to do it on a part time basis
  - Public safety professions are attracting less personnel since 2020

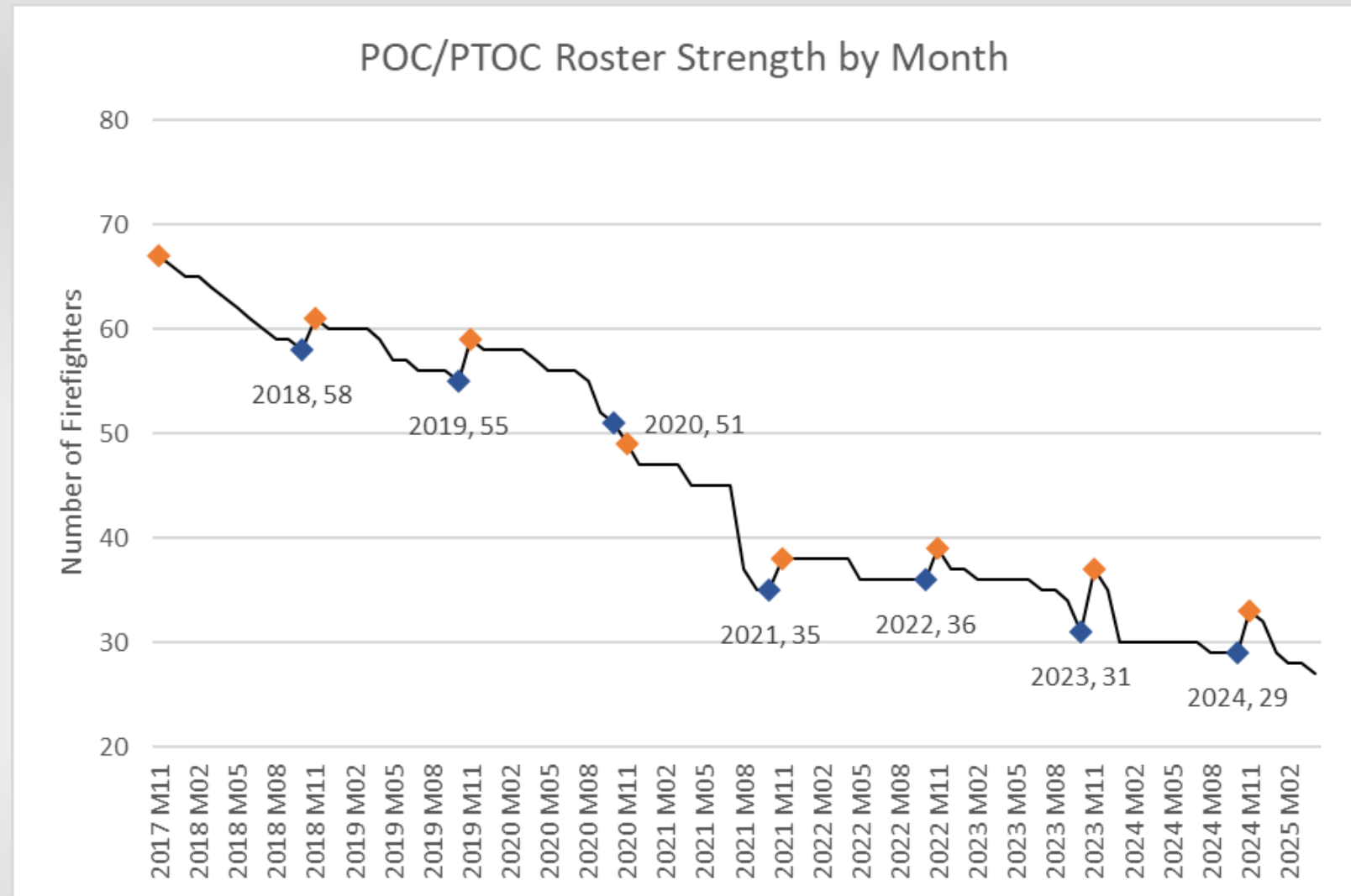


# Roster Strength by Month



# Current PTOC Staffing

- Authorized for 45 PTOC
  - Currently at 24
    - 1 Assistant Chief
    - 21 Firefighters
    - 2 Restricted



# PTOC RECRUITMENT/RETENTION

	Applied	Interviewed	Backgrounded	Hired	12 Months Post Hire	24 Months Poast Hire	36 Months Post Hire	Today
2021	26	21	8	4	3	2	1	1
2022	32	28	10	6	4	4	--	3
2023	29	25	9	6	5	--	--	4
2024	41	31	8	4	--	--	--	2
2025	26	--	--	--	--	--	--	--



# WHY DO PEOPLE NOT GET HIRED AS PTOC?

- Family decision
- Physical fitness
- Medical fitness
- Psychological fitness
- Unable to commit to required initial training regimen
- Don't live within response area
- Don't get moved on in interview process
- Remove themselves after informational meeting or interview
- Don't meet minimum job requirements
- Criminal background issues



# WHY DO PTOC LEAVE?

- Family changes
- Job changes
- Leave for a career department
- Too much of a commitment
- Shift in priorities
- Injury/Medical
- Unable to pass the initial basic training
- Unable to meet minimum requirements
  - Shift hours
  - Call-back response
  - Training attendance
- Terminated for cause
- Unpredictable schedule
- Too dangerous
- Not enough pay
- Lack of recognition /Unappreciated
- Move out of response area
- “Not what I signed up for.”
- Retire



# Some options...

- Hire more career firefighters
- Change role of PTOC
- Modify services
- Utilize mutual aid from other cities to supplement basic services



# Dicussion



**To: Dave Callister, City Manager**  
**From: Rodger Coppa, Fire Chief**  
**Erik Fadden, Public Safety Director**  
**Date: October 17, 2024**  
**Item: Fire Services Update**

As requested by the City Council, staff has prepared the following report on the Plymouth Fire Department. The purpose of this memo is to provide a brief history on the departments staffing models and present data on call volumes, response times and property loss. This report is informational only, there are no policy decisions needed at this time.

### Plymouth Fire Department Mission

"Making a difference through emergency response, customer service and community education."

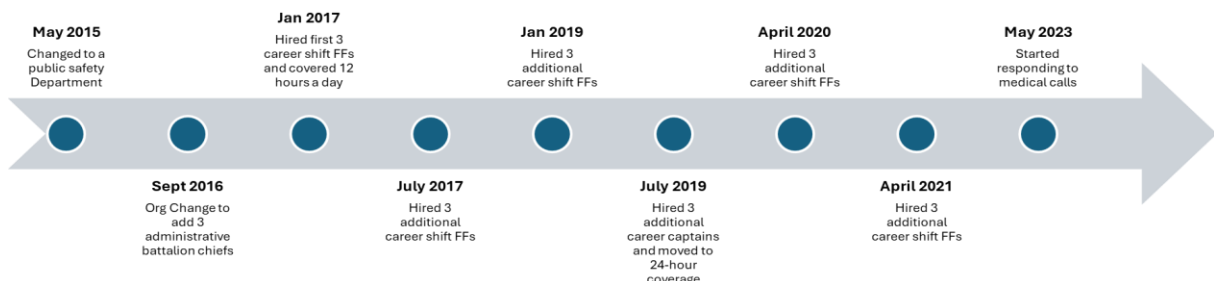
### Background

The Plymouth Fire Department was established in 1960 as a volunteer department where firefighters responded from home or work when called. During this time, the procedure called for firefighters to respond to a single fire station (Station 1) located at the corner of County Road 6 and 16th Avenue. Response times were not tracked. In the early '70's, a second fire station (Station 2) opened in the area of Old Rockford Road and Larch Lane, effectively splitting city coverage between the two stations. As the community continued to grow, a third station (Station 3) was built in 1989 at the corner of Dunkirk Lane and Medina Road. The multiple station configuration helped distribute resources to respond in a timely manner.

### Department structure

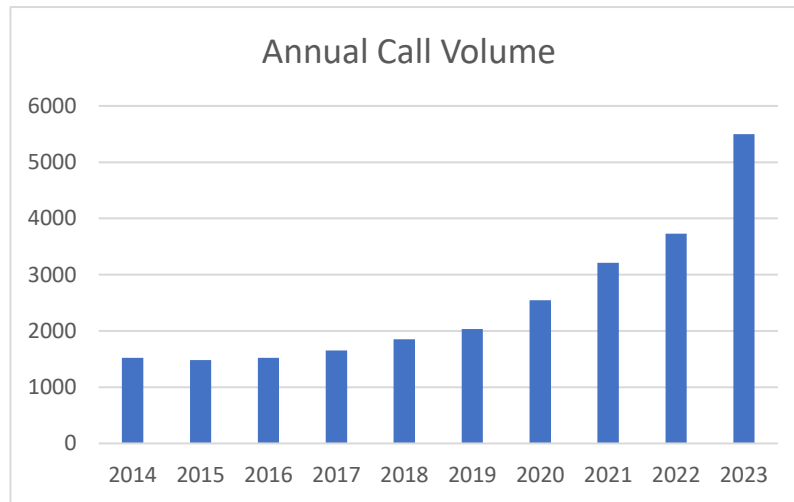
In 2015, the Police Department and Fire Department merged into a Public Safety Department. The Fire Department operated as an effective Paid-on-Call (POC) department for many years. Due to growth in the city's population and the challenges with finding POC staff, the city moved to a combination department with full-time and part-time/on-call (PTOC) firefighters in 2017. Fifteen firefighters and three captains were added to the department's staffing model over five years (2017-2021) and assigned to respond from Stations 2 and 3. Full time staff is distributed among three separate shifts working 24-hour days at stations 2 and 3. Part-time/on-call firefighters supplement shift response by working alongside full time staff as well as return for large events and city coverage. Currently, the city has 17 full-time firefighters, three full time captains, three full time battalion chiefs, one deputy chief, one fire chief and 26 part-time/on-call.

As a result of the staffing model change, Fire Station 2 was rebuilt, and Fire Station 3 was expanded and renovated to better accommodate 24/7 staffing and improve Plymouth's overall emergency preparedness.



## Call volumes and response times

Each year, the number of calls received increases. In 2023, the department began automatically responding to medical calls. Previously, police and Emergency Medical Services (EMS) responded immediately and asked for fire support when it was necessary. As shown in the chart below, the annual call volume has increased by over 3.5 times since 2014.



As shown in the table below, the transition to having the fire stations staffed full time had a positive impact on response times. The notification to arrival measures the time it takes once a 9-1-1 call is made for the department to arrive on scene to mitigate the situation. In emergency situations, response times are critical. Shortened response times improve survivability during major medical events, water emergencies, vehicle extrications, and technical rescues. In summary, lower response times are associated with more positive outcomes.

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Annual Call Volume	1521	1480	1523	1655	1850	2034	2543	3213	3729	5496
Notification to Enroute	06:58	07:16	06:38	03:02	06:28*	02:54	02:25	02:22	02:13	02:13
Notification to Arrival	12:36	12:51	12:03	10:29	12:46*	11:34	10:04	09:52	09:39	09:11
(mm:ss, 90 <sup>th</sup> percentile, first apparatus)										

\*There are a couple of possible explanations for the anomalous data in 2018- normal statistical variability, Hennepin County changed their dispatch software that year, the city changed records management software that year, there was a significant time period documented where issues of human error in time logging and data entry occurred that year, any combination of the previous.

## Property loss

Between 2021 and 2023, the department responded to 63 fires. It is estimated that those fires caused an estimated \$7,573,101 of fire damage loss. The work done to extinguish fires before they create more damage saved an estimated \$322,152,499 in property during this period. The top examples of property saved and property losses are listed in the tables below. The department's intent is to catch more fires in their incipient and less destructive phase.

<b>Fire Loss vs. Save</b>	<b>2021 - 2023</b>
Property Loss Subtotal	\$ 5,699,100
Contents Loss Subtotal	\$ 1,874,001
Total	\$ 7,573,101
Property & Contents Saved	\$ 322,152,499

<b>Largest Saves 2021-2023</b>			
<b>Date</b>	<b>Saved</b>	<b>Loss</b>	<b>Location</b>
5/18/2023	\$66,960,000	\$8,000	Trillium Woods
7/17/2022	\$49,999,750	\$250	Providence Academy
5/11/2022	\$41,188,000	\$20,000	Creekside Apartments
12/4/2021	\$30,607,000	\$60,000	Current Apartments
5/10/2022	\$16,109,500	\$1,500	Talus Apartments

<b>Largest Losses 2021-2023</b>			
<b>Date</b>	<b>Saved</b>	<b>Loss</b>	<b>Location</b>
10/23/2023	\$0	\$2,300,000	26 <sup>th</sup> Avenue Townhome Fire
9/24/2022	\$2,336,000	\$990,000	Parkers Lake Apartment Fire
3/23/2022	\$0	\$750,000	Medicine Lake Drive House Fire
4/1/2023	\$4,850,000	\$550,000	Lancaster Village Apartment Fire
7/26/2023	\$511,500	\$375,000	Yuma Lane House fire

### **Staffing challenges**

The combination model of full-time and part-time/on-call firefighters meets the city's current demand in emergency response. Over the last several years, the department has faced challenges with recruiting and retaining part-time/on-call staffing. Since 2014, the city has hired 51 part-time/on-call firefighters and only 21 of them are still active today. That equates to a 59% loss of staff with their average tenure being under three years of service. Recruitment is challenging as there is a shortage of people who are willing or able to commit to being on call while juggling other responsibilities including other careers and families to name a few.

Staffing shortages have caused the department to restructure the use of the three fire stations. Before the shortage, Station 1 was primarily used as a call back station for part-time/on-call firefighters. Due to the decrease in staff, Station 1 is currently not being utilized as a call back station, instead staff are called back to Stations 2 and 3 where career staff is present 24/7. This change has not had an effect on the city's emergency response. Staff is constantly reviewing data and will follow up with council if a staffing discussion is needed.

## Budget considerations

The move to a combination staff model and the capital projects needed to accommodate staffing have resulted in a 110% budget increase from 2016 to 2024.

	2016	2017	2018	2019	2020	2021	2022	2023	2024
Fire Operating Budget	\$3,384,568	\$3,797,208	\$4,264,682	\$4,798,404	\$5,494,939	\$6,202,450	\$6,390,570	\$6,644,999	\$7,119,603
Current Debt							\$669,395	\$1,353,083	\$1,348,095
<b>Total</b>	<b>\$3,384,568</b>	<b>\$3,797,208</b>	<b>\$4,264,682</b>	<b>\$4,798,404</b>	<b>\$5,494,939</b>	<b>\$6,202,450</b>	<b>\$7,059,965</b>	<b>\$7,998,082</b>	<b>\$8,467,698</b>
% Increase to Prior Year	8%	12%	12%	13%	15%	13%	14%	13%	6%
							<b>Increase 2016 to 2024</b>		<b>110%</b>

Factors such as response time, part-time/on-call staff turnover rates and growth in the population will be key indicators of future staffing needs. In the future, it is possible that the council will have to consider whether the department should move to an all-career fire department. In that scenario, it is anticipated that the city would need to hire 18 full-time firefighters which would cost an additional \$1.9 million (2024 dollars). If a new station and remodel of existing Station 1 are needed, it is anticipated to add an additional \$30 million in debt which would have an annual debt levy impact of \$2.4 million.

	Assumptions	Annual
Estimate cost replacing PTOC with 18 full time firefighters	30% benefits	\$ 1,900,000
Estimated future debt	\$12 million station remodel; \$18 million new station, excluding land acquisition; 3.5% interest rate. Remodel and new station estimates are based upon current metro area fire station projects cost per square foot	\$ 2,400,000
Adjusted total operating & debt plus the additional staffing and debt		\$ 12,767,698
% Increase to Prior Year		60%

## Summary

The level of service to the community has improved with higher trained and better equipped medical personnel and quicker responses to both medical and fire events. The time of notification to arrival has decreased by 3 minutes and 25 seconds from 2014 to 2023. While the current staffing model adequately serves the community, there are challenges in recruiting and retaining part-time/on-call staff who support the full-time fire fighters. Staff will keep the council informed of future needs and will bring forward any recommendations.

## Attachments

Significant Events (2021-2024)

**Significant events – 2024 year to date**

8/30- Business fire at 13100 15th Avenue North, Olympic Steel

Unofficial determined cause: Cutting torch started wood decking on rail car, unintentional

8/2- Ammonia leak at the Plymouth Ice Center, 3650 Plymouth Blvd

Unofficial determined cause: Blown seals on multiple pumps

7/31- Apartment fire at 6150 Quinwood Lane North, The Quin

Unofficial determined cause: Unattended cooking fire

7/21- Business fire at 12930 Highway 55

Unofficial determined cause: Electrical fire

7/17- House fire at 11605 40<sup>th</sup> Avenue North

Unofficial determined cause: Electrical fire, possibly lithium-ion batteries

6/22- Shed fire on Bass Lake Island

Unofficial determined cause: Undetermined but associated with a generator

6/2- Hazmat involving chlorine at 210 Carlson Parkway, Country Inn & Suites

Unofficial determined cause: Unintentional human error mixing incompatible chemicals

2/16- House fire at 18525 32<sup>nd</sup> Avenue North

Unofficial determined cause: Electrical fire

1/29- House fire at 4470 Forestview Lane

Unofficial determined cause: Electrical fire

1/24- House fire at 13410 37<sup>th</sup> Avenue North

Unofficial determined cause: Natural gas fire due to a kitchen oven installed not to code

1/17- Hand caught in a roller mill machine at 12844 Highway 55, Pixelwerx

Unofficial determined cause: Lack of engineered safety process for cleaning machine

**Significant events – 2023**

12/25- Apartment fire at 9600 37<sup>th</sup> Place, Plymouth Pointe Apartments

Unofficial determined cause: Electrical fire

12/17- Apartment fire at 14600 34th Ave N, the Park Place Apartments

Unofficial determined cause: Careless smoking

10/23- Townhome fire at 15600 26th Avenue North

Unofficial determined cause: Lightning strike

9/24- Business fire at 2705 Annapolis Lane, Ramada Inn

Unofficial determined cause: Electrical fire

9/5- House fire at 4525 Zachary Lane North

Unofficial determined cause: Intentionally set fire by mentally challenged individual

9/3- House fire at 15115 44th Avenue North

Unofficial determined cause: Careless smoking

8/13- Townhome fire at 5173 Yuma Lane North

Unofficial determined cause: Spontaneous combustion- oily rags

8/11- House fire at 11220 40th Avenue North

Unofficial determined cause: Electrical fire intensified by natural gas

7/26- House fire at 5665 Yuma Avenue North

Unofficial determined cause: Lightning strike

7/13- House fire at 12530 30th Avenue North

Unofficial determined cause: Unattended cooking

6/22- Apartment fire at 12005 41st Avenue N, Park Side Apartments

Unofficial determined cause: Careless smoking

5/27- House fire at 18210 30<sup>th</sup> Place

Unofficial determined cause: Unattended recreational fire

5/18- Nursing home fire at 5855 Cheshire Parkway

Unofficial determined cause: Malfunctioning mechanical equipment

5/2- Townhouse fire at 5060 Yuma Lane

Unofficial determined cause: Undetermined but most likely associated to hot vehicle muffler

4/18- Townhouse fire at 11315 12th Avenue North

Unofficial determined cause: Unattended cooking fire

4/14 Townhouse fire at 5075 Holly Lane North

Unofficial determined cause: Motorcycle fire in garage

4/1 Apartment 3630 Lancaster Lane

Unofficial determined cause: Fatal fire intentionally set fire by decedent

2/24 Garage fire at 1405 Yellowstone Lane North

Unofficial determined cause: Electrical fire

2/22- Business fire at 13100 15th Avenue North, Olympic Steel

Unofficial determined cause: Clogged filters in metal dust collection system

2/16- House fire at 520 Evergreen Lane North

Unofficial determined cause: Faulty built-in natural gas garage heater

1/23- Garage fire at 15610 56th Avenue North

Unofficial determined cause: Careless smoking

1/15- House fire at 15705 60th Avenue North

Unofficial determined cause: Careless disposal of cigarette

### **Significant events – 2022**

11/17- Apartment fire at 6160 Quinwood Lane North, The Quin

Unofficial determined cause: Electrical fire

10/22- House fire at 5500 Weston Lane

Unofficial determined cause: Careless smoking

9/24- Apartment fire at 15430 18th Avenue North, Parkers Lake Apartments  
Unofficial determined cause: Inappropriate disposal of a charcoal after grilling

8/21-House fire at 2800 Urbandale Lane  
Unofficial determined cause: Electrical fire, possibly lithium-ion batteries

6/6- House fire at 17455 32nd Avenue North  
Unofficial determined cause: Electrical fire

5/12- Business fire at 4335 Peony Lane, Culvers  
Unofficial determined cause: Electrical fire

5/11- Apartment fire at 200 Nathan Lane  
Unofficial determined cause: Unattended cooking fire

5/07- Business fire at 210 Carlson Parkway, Comfort Inn and Suites  
Unofficial determined cause: Careless disposal of cigarette

3/24- House fire at 2415 Medicine Lake Drive West  
Unofficial determined cause: High content, unable to identify area of origin or possible cause

2/17- House fire at 15600 45th Avenue North  
Unofficial determined cause: Garage fire started by either a space heater or vehicle fire, unable to determine

1/20- Apartment fire at 15200 18th Avenue, Parkers Lake Apartments  
Unofficial determined cause: Electrical fire

1/15- House fire at 605 Holly Lane North  
Unofficial determined cause: Car fire in garage

**Significant events – 2021**

12/29- House fire at 1725 Merrimac Lane North  
Unofficial determined cause: Electrical fire

12/14- Apartment fire at 3205 Harbor Lane, The Currents  
Unofficial determined cause: Electrical fire

12/2/- Garage fire at 3015 East Medicine Lake Blvd  
Unofficial determined cause: Arson- Later arrested and charged

10/29- House fire at 10225 39th Avenue North  
Unofficial determined cause: Car fire in garage

10/26- House fire at 5545 Polaris Lane  
Unofficial determined cause: Malfunctioning furnace

9/16- House fire at 11025 36th Place North  
Unofficial determined cause: Arson, unable to build effective case

9/10- House fire at 4705 Empire Lane North  
Unofficial determined cause: Malfunctioning furnace, mechanical failure

9/1- House fire at 15815 55th Avenue North  
Electrical fire, possibly lithium-ion batteries

8/10- Business fire at 2705 Annapolis Lane, Ramada Inn

Unofficial determined cause: Electrical fire, malfunctioning window AC unit

	Past 5 years	2025	2026-28	2029-2031	
Anoka-Champlin	Moved from 24/7x1 (2 career captains and third filled by POC) Moved all to 40hr ww converted two captains to an AC and a BC Added duty crews M-F 1700-2200	Additional fire technician (+1FTE)	2027 - Additional fire technician (+1FTE) Adding additional duty crew hours		
Apple Valley	No change	No plans	No plans	No plans	
Blaine	Transitioned from POC to part time with scheduled shifts and no callback. 2024 - Added 3 FTE's (Captains) for a total of 6 career CAs to run a A, B, C shift with 50 PT FFs.	Adding 3 FTE's (Battalion Chiefs) the last PT class they will be hiring and will hire only career going forward 2025 will be	2026 - Adding 3 shift FTE's 2027 - Adding 3 shift FTE's 2028 - Adding 3 shift FTE's		
Bloomington	Added 30 shift FTE's inspectors and 9 FTE chiefs Have 5 FTE	Adding 20 shift FTE's	2027-29 - Hiring 6-10 FTE's per year until 70 FTE's on shift		
Brooklyn Center	PTOC numbers stayed stable Removed deputy position and replaced with fire marshal Added 2 FTE's (fire inspectors/community engagement)		2026/27 move from current 12 hour daytime duty crew to 24 hour duty crew 2027 - hire 4 creer FTE's to work 2200-1000		
Brooklyn Park	Converted to all career, in 2019 had 18 /added 8 in 2021, added 8 in 2022, added 4 in 2023, added 3 in 2024, currently at 50 shift FTE's (45 FF's, 3 BC, 9 Cap)	Adding 3 more captains	Working on 10-15 year strategic plan to add at least 45 more FF's	Working on 10-15 year strategic plan to add at least 45 more FF's	
Burnsville	Hired a civilian data analyst and added 6 fire medic FTE's	Hiring 9 more fire medics for total of 65 shift FTE's	2026 - 4 additional FTE's (3 fire medics and 1 community paramedic) 2027 - 7 additional FTE's (6 Fire medics and 1 administative captain) 2028 - 4 additional FTE's (3 fire medics and 1 administrative captain)	2029 - 4 additional FTE's (3 fire medics and 1 administrative captain)	
Coon Rapids					
Eagan	Moved from combination department to career, currently 47 FF FTE's	2025 - adding 2 FTE's (firefighter cadets)	2026/2027 asking for 4 ff, 1 community health, 1 prevention		
Eden Prairie	Added 3 FTE's, 2 Training Captains and Asst. Chief	hiring 3 FTE LT, 24/7 (staffing study) 100%	27 FTE 5-8 years		Looking at getting 1% General fund levied for FD use.
Edina	2020 6, 2022 email				
Golden Valley	zero / added 1 fte inspector, current 3 ins and 3 chief FTE's	Adding 2 FTE's (40 hour/w firefighters)	none	none-will continue to advocate for improved service	
Hopkins	4 FF 16 hours career FTE's Overnight and weekend Duty crew, Added 1 chief FTE	proposing 2 more FT /grant for 6 in 2026	3 in 26, 27, 28 if no grant	3, a year up to 12 per shift	
Lakeville					
Long Lake	Went from Volunteer to PT Aug 2023 Day time DC 7am -5pm. Currently at 42 FFs and allocated for 50.	Next couple months council will give direction, and they may not even be in business. Councils are negotiating with each other.			
Maple Grove	Added 8 FTE's (6 deputy fire marahals and 2 fire techs) Added duty crew 1000-1800 and moved from 2 people to 4 people		2026 - Doing a staffing study Hiring an additional deputy fire marshal FTE 2027 -		Looking at possibly relocating station 4 or adding a 6th station.
Minnetonka	Hired 3 career BCs in 2020. 2022 added 9 career FFs (3 CA, 3 LTs, and 3 FFs) 2024 added 3 career FFs	2025 adding 9 career, 3 career LTs, and 6 career FFs. will then be staffing 3 stations with 4 trucks 24/7.	2026 - plan is 6 career, 3 more career LTs and 3 career FFs. That will allow a 4th station to be staffed. 2027 - 3 more career FFs. 2028 - 3 more career FFs, allowing all 5 stations to be staffed.		They are allocated and plan to keep 60 PT FFs.
Richfield	Added 3 FF FTE's to cover military deployments/ added an assistant chief	No	Only ideas, no plans		
Robbinsdale	A lot of discussion but no implementation in the past 5 years		26-28 want to find a way to add part time duty crew coverage for days Outsource all city plan review and would like to move to FTE fire chief/inspector		
Rogers	Added 4 FF FTE's and 1 Admin FTE (Assitant Chief, Inspector/EDU, Fire Technician, Admin/FF)	Add 3 additional POC positions	2027 - Add 2 additional POC positions 2028- Add 3 FTE's (Career Captains working 24 hour shifts)		
St. Louis Park	2020 decommissioned POC and added 3 career FTE's through safer grant (8 on shift) 2023 Additional 3 FTE through SAFER 2024 moved Captains to BC's 4/4/1 on each shift Created ALS engines/Added 1 FTE (alternative response paramedic 40/week)				
Wayzata	Jan 2023 at 20 PT FFs, 2023 added 7 PT FFs 2024 added 3 PT FFs. Currently have 29 FFs and they are authorized for 30.		2026 - Hire a Career Chief along with 5 more POC FFs. PT Fire Marshall in 2026 or 2027		
West Metro	Added 4 FTE daytime firefighters (3 safer), 11 FTE's now	No change	Working on a strategic plan to add more career FF's	Working on a strategic plan to add more career FF's	
West Suburban	Merger with Hamel FD. 2024 started a Duty Crew Friday and Saturday 6am-6pm.	April 2025 adding Duty Crew 6am -6pm Sunday run DC 6am- 6pm all week long before end of 2025 Hoping to	2026 - adding 2 career assistant chiefs , one training and one operations 2027 - plan to have DC 24/7		
Woodbury	All career. 40 career shift FFs. Council approved for 1 career FF per 200 calls for service. Currently 8000 calls annually. No need for council approval to hire. Standing agreement using those parameters as calls increase.		Working with city administration to move towards the police model of 1 career FTE per 1000 residents (currently 80k just like us and would be 80 FFs).		

---

**To:** Dave Callister, City Manager

**Prepared by:** Brian Rosemeyer, Communications Coordinator

**Reviewed by:** Maria Solano, Deputy City Manager

**Item:** **Community survey update**

---

### **1. Action Requested:**

Discuss the upcoming community survey and provide feedback.

### **2. Background:**

Since 2019, the city has worked with Polco/the National Research Center to complete a community survey every three years. Surveys include questions about community livability as well as respondent demographics. Surveys were completed in 2019 and 2022, and the next survey is planned for this year.

Polco utilizes the National Community Survey (NCS), which was developed to capture residents' opinions on the ten central facets of a community: economy; mobility; community design; utilities; safety; natural environment; parks and recreation; health and wellness; education, arts and culture; and inclusivity and engagement. The NCS also provides national benchmarks by comparing data from communities across the country, which offers a comprehensive and accurate picture of livability and resident perspectives on local government services. Many of our peer communities in the metro area utilize Polco including Maple Grove, Eden Prairie, Bloomington and Woodbury to name a few.

In Polco's standard package, surveys are mailed to 3,000 randomly selected households. Staff recommends broadening the sample size by purchasing an add-on that expands the mailing to an additional 1,000 households. Residents who are not a part of the randomly selected group will also have the opportunity to take the survey online during the open participation period.

The survey methodologies are designed to be statistically valid, ensuring that the

results accurately represent the population as a whole. Survey data is weighted based on demographics to ensure results are reflective of the larger population of the community. For example, in Plymouth’s 2022 survey results, the characteristics used for weighting were age, sex, race, housing type, housing tenure, and area.

In addition to the standard National Community Survey, cities may opt to include custom or open-ended questions for extra cost. In 2019 and 2022, Plymouth’s surveys consisted of the standard survey with a half page of custom questions and one open-ended question.

To maximize responses, data collection will be held prior to the holiday season. The proposed timeline includes data collection in August through October with a final report expected before the end of the year. Results will be presented to the City Council and shared with residents.

Results from the 2019 and 2022 surveys can be viewed at [plymouthmn.gov/survey](http://plymouthmn.gov/survey).

**3. Budget Impact:**

The cost of the survey is dependent on the add-ons and level of customization the city wishes to include. Staff recommends utilizing the standard National Community Survey instrument with either a half or full page of custom questions; one open-ended question; and an expanded outreach of 1,000 households. These configurations would result in an estimated cost of \$27,400-\$28,000.

**4. Attachments:**

- 1. Standard Survey
- 2. Consultant Presentation
- 3. Staff Presentation

# The XYZ of ABC 2025 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

## 1. Please rate each of the following aspects of quality of life in ABC.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
ABC as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live .....	1	2	3	4	5
ABC as a place to raise children.....	1	2	3	4	5
ABC as a place to work.....	1	2	3	4	5
ABC as a place to visit.....	1	2	3	4	5
ABC as a place to retire.....	1	2	3	4	5
The overall quality of life in ABC.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

## 2. Please rate each of the following characteristics as they relate to ABC as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of ABC .....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in ABC .....	1	2	3	4	5
Overall design or layout of ABC's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4	5
Overall quality of the utility infrastructure in ABC (water, sewer, storm water, electric/gas, broadband) .....	1	2	3	4	5
Overall feeling of safety in ABC.....	1	2	3	4	5
Overall quality of natural environment in ABC.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in ABC.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community .....	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in ABC to someone who asks.....	1	2	3	4	5
Remain in ABC for the next five years.....	1	2	3	4	5

## 4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In ABC's downtown/commercial area during the day .....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster .....	1	2	3	4	5	6

## 5. Please rate the job you feel the ABC community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome .....	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

## 6. Please rate each of the following in the ABC community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in ABC.....	1	2	3	4	5
Variety of business and service establishments in ABC.....	1	2	3	4	5
Vibrancy of downtown/commercial area .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities .....	1	2	3	4	5
Cost of living in ABC.....	1	2	3	4	5
Overall image or reputation of ABC .....	1	2	3	4	5

**7. Please also rate each of the following in the ABC community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in ABC.....	1	2	3	4	5
Ease of travel by public transportation in ABC.....	1	2	3	4	5
Ease of travel by bicycle in ABC.....	1	2	3	4	5
Ease of walking in ABC.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in ABC.....	1	2	3	4	5
Overall appearance of ABC.....	1	2	3	4	5
Cleanliness of ABC.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... ..	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in ABC.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

	<u>No</u>	<u>Yes</u>
Contacted the XYZ of ABC (in-person, phone, email, or web) for help or information.....	1	2
Contacted ABC elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like XYZ Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in ABC.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

# The XYZ of ABC 2025 Community Survey

## 9. Please rate the quality of each of the following services in ABC.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
ABC open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
XYZ parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by ABC employees (police, receptionists, planners, etc.).....	1	2	3	4	5

## 10. Please rate the following categories of ABC government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to ABC.....	1	2	3	4	5
The overall direction that ABC is taking.....	1	2	3	4	5
The job ABC government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in ABC government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The XYZ of ABC.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

**12. Please rate how important, if at all, you think it is for the ABC community to focus on each of the following in the coming two years.**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of ABC .....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in ABC .....	1	2	3	4
Overall design or layout of ABC’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4
Overall quality of the utility infrastructure in ABC (water, sewer, storm water, electric/gas, broadband) .....	1	2	3	4
Overall feeling of safety in ABC.....	1	2	3	4
Overall quality of natural environment in ABC.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in ABC.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community .....	1	2	3	4

# The XYZ of ABC 2025 Community Survey

Our last questions are about you and your household.  
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer.....	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, X (formerly Twitter), Nextdoor, etc. ....	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

**D2. Please rate your overall health.**

- Excellent   
  Very good   
  Good   
  Fair   
  Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?**

**Do you think the impact will be:**

- Very positive   
  Somewhat positive   
  Neutral   
  Somewhat negative   
  Very negative

**D4. How many years have you lived in ABC?**

- Less than 2 years  
 2-5 years  
 6-10 years  
 11-20 years  
 More than 20 years

**D5. Which best describes the building you live in?**

- Single-family detached home  
 Townhouse or duplex (may share walls but no units above or below you)  
 Condominium or apartment (have units above or below you)  
 Mobile home  
 Other

**D6. Do you rent or own your home?**

- Rent  
 Own

**D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?**

- Less than \$300             \$2,500 to \$3,999  
 \$300 to \$599             \$4,000 to \$6,999  
 \$600 to \$999             \$7,000 to \$9,999  
 \$1,000 to \$1,499         \$10,000 or more  
 \$1,500 to \$2,499

**D8. Do any children 17 or under live in your household?**

- No     Yes

**D9. Are you or any other members of your household aged 65 or older?**

- No     Yes

**D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000     \$100,000 to \$149,999  
 \$25,000 to \$49,999     \$150,000 to \$199,999  
 \$50,000 to \$74,999     \$200,000 to \$299,999  
 \$75,000 to \$99,999     \$300,000 or more

**D11. Are you of Hispanic, Latino/a/x, or Spanish origin?**

- No     Yes

**D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian  
 Black or African American  
 Native Hawaiian or Other Pacific Islander  
 White  
 A race not listed

**D13. In which category is your age?**

- 18-24 years             55-64 years  
 25-34 years             65-74 years  
 35-44 years             75 years or older  
 45-54 years

**D14. What is your gender?**

- Woman  
 Man  
 Identify in another way → go to D14a

**D14a. If you identify in another way, how would you describe your gender?**

- Agender/I don't identify with any gender  
 Genderqueer/gender fluid  
 Non-binary  
 Transgender man  
 Transgender woman  
 Two-spirit  
 Identify in another way

**Thank you!** Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**

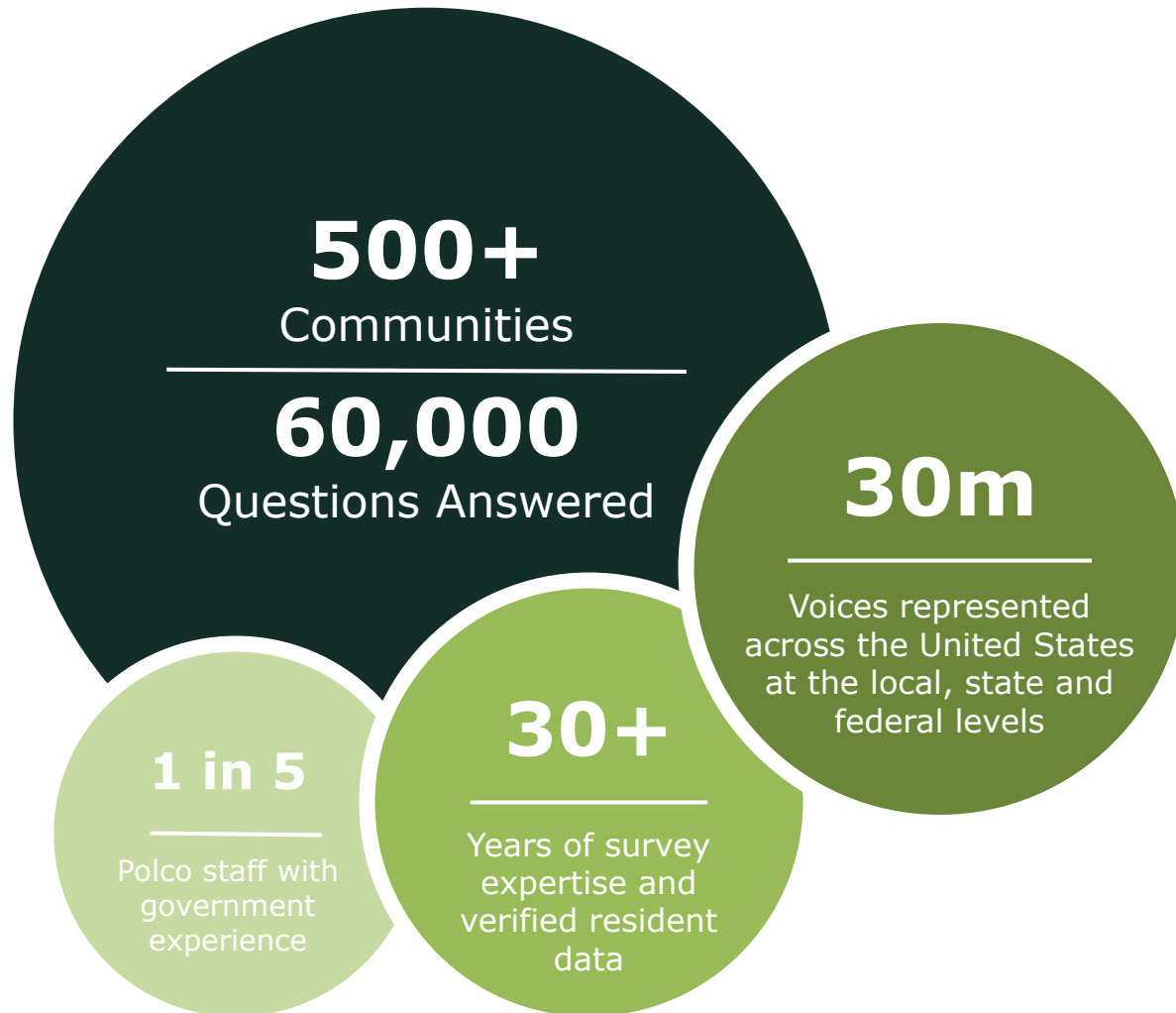


# Polco

Bringing together people, data, and AI to **build strong communities.**

better allocate grants  
identify resident needs  
develop strategic plans  
create sustainable budgets

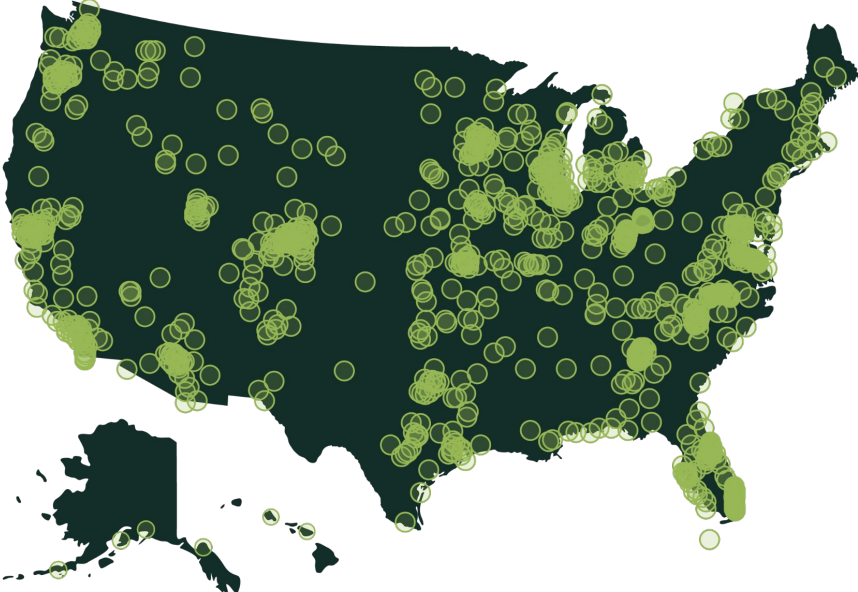
improve access to healthcare  
use AI for social good  
craft tailored policies  
create safer cities



**Polco** is a mission-driven organization dedicated to building stronger communities through representative surveying, meaningful community input, reliable and accurate data, and AI.

**Our team** includes survey researchers, data scientists, certified engagement professionals, communication experts, PHDs, and MPAs. We share decades of experience working with and for local, state and federal governments. We understand your opportunities and challenges, and will support you every step of the way.

# Local Governments Around The Country Trust Polco



Exclusive partners of:



Along with 500+ other communities

# The Polco Platform



**Engage**



**Assess**



**Track**



Polco AI



**BalancingAct**<sup>®</sup>

FROM POLCO



# NCS Sample Project Timeline



**WEEKS 1-5**  
Survey Development

- Custom question development (if applicable)
- Random sampling
- Survey invitations

**WEEKS 5-7**  
Printing and Mailing

- Printing and mailing invitation postcards
- Preparing online survey

**WEEKS 7-13**  
Data Collection

- Survey open
- Open participation survey (2 weeks)

**WEEKS 13-17**  
Analysis and Report Writing

- Survey results analysis
- Weighting
- Report writing & delivery



# NCS Mailing Materials



Battle Creek Resident,

We invite you to help shape our future! You've been randomly selected to participate in the 2025 Battle Creek Community Survey.

An adult 18 or older in your household should complete this survey. Please do not share your survey link. This survey is for randomly selected households only. Please complete the confidential survey online at:

[polco.us/xxplaceholder](https://polco.us/xxplaceholder)

If you have any other questions about the survey, please call the City at 269-966-3311.

Thank you, Gracias, ကျေးဇူးတင်ပါသည်.

Mark Behnke  
Mayor/Alcalde/မြို့တော်ဝန်



City of Battle Creek  
10 N. Division St.,  
Suite 206  
Battle Creek, MI 49014

Residente de Battle Creek,

¡Te invitamos a ayudar a dar forma a nuestro futuro! Ha sido seleccionado al azar para participar en la Battle Creek Encuesta Comunitaria del 2025.

Un adulto de 18 años o más en su hogar debe completar esta encuesta. No comparta el enlace de su encuesta. Esta encuesta es únicamente para hogares seleccionados al azar. Complete la encuesta confidencial en:

[polco.us/xxplaceholder](https://polco.us/xxplaceholder)

Si tienes alguna otra pregunta sobre la encuesta, llama la Ciudad al 269-966-3311.

မင်္ဂလာပါသော Battle Creek တွင် မျေ့တစ်လူများအဖွဲ့

ဤအဖွဲ့ အဖွဲ့ဝင်အဖြစ်ကို လွှဲပြောင်းရန်အတွက် အချိန်မရွေးအဖွဲ့ဝင် ဖြစ်လာပါမည်။ Battle Creek မှ 2025 ခုနှစ်အတွက် ပါဝင်မှုအတွက် လွှဲပြောင်းရန်အတွက် ကျွန်ုပ်တို့၏ ရွေးချယ်ထားပါသော လူကြီးမင်းအဖွဲ့ဝင် ချုပ်ချယ်မှုအဖွဲ့ဝင်များက အောက်ဖော်ပြပါ တက်ဆီဒ် မှတ်တမ်း စစ်တမ်းကို လွှဲပြောင်း ဖြန့်ချိပေးပါမည်။

[polco.us/xxplaceholder](https://polco.us/xxplaceholder)

ကျေးဇူးပြု၍ သင်္ဂြိုဟ်လုပ်ငန်းကို မှားယွင်းစွာ မလုပ်ပါနှင့်။ ယခုစစ်တမ်းသည် ကျွန်ုပ်တို့၏ ရွေးချယ်ခံရသည့် အိမ်ထောင်စုများအတွက်သာ ဖြစ်ပါသည်။ မြို့တော်အဖွဲ့ဝင် မျှော်လင့်ချက်များ အားလုံးအတွက် သိရှိရန်အတွက် အချိန်မရွေး ဝတ်ဆင်ရန်အတွက် အချိန်မရွေး လုပ်ဆောင်ရန်အတွက် လုပ်ဆောင်ရန်အတွက် ဖြစ်ပါသည်။ လူကြီးမင်းအဖွဲ့ဝင် စစ်တမ်းသည် အချိန်မရွေး ဖော်ပြချက်များကို 269-966-3311 ကို ခေါ်ဆိုပါ။

ပိုမိုသောအချက်အလက်များကို မြို့တော်ဝန်များ၏ ဖေ့ဘွတ်စ်ပေါ်တွင် ကျွန်ုပ်တို့၏ မြို့တော်ဝန်များသည် နှိုင်းယှဉ်ခြင်း

ဖြစ်ပေမည်။



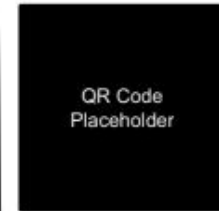
City of Battle Creek  
10 N. Division St., Suite 206  
Battle Creek, MI 49014

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO.94

Let your voice be heard!  
Take the Battle Creek  
community survey now.



Hazte oír!  
Toma la Battle Creek  
Encuesta Comunitaria ahora.



သင်၏အသံကိုကြားပါစေ။  
Battle Creek ကိုယူပါ။



City of Battle Creek  
10 N. Division St., Suite 206  
Battle Creek, MI 49014

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO. 94

Tell us what you think!  
Complete the  
Battle Creek  
community survey.



¡Dinos qué piensas!  
Completa la  
Battle Creek  
encuesta comunitaria.



သင်၏အသံကိုကြားပါစေ။  
Battle Creek ကိုယူပါ။

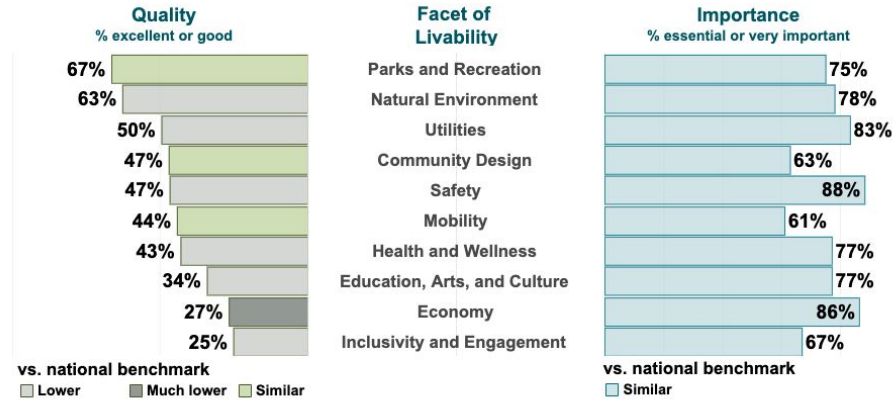


# NCS Results



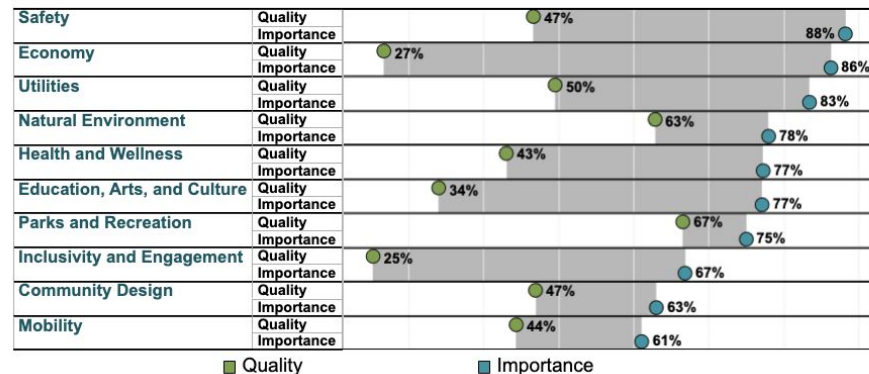
## Quality and Importance by the Numbers

The table below shows the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local quality ratings were lower, similar, or higher than communities across the country (the national benchmark).

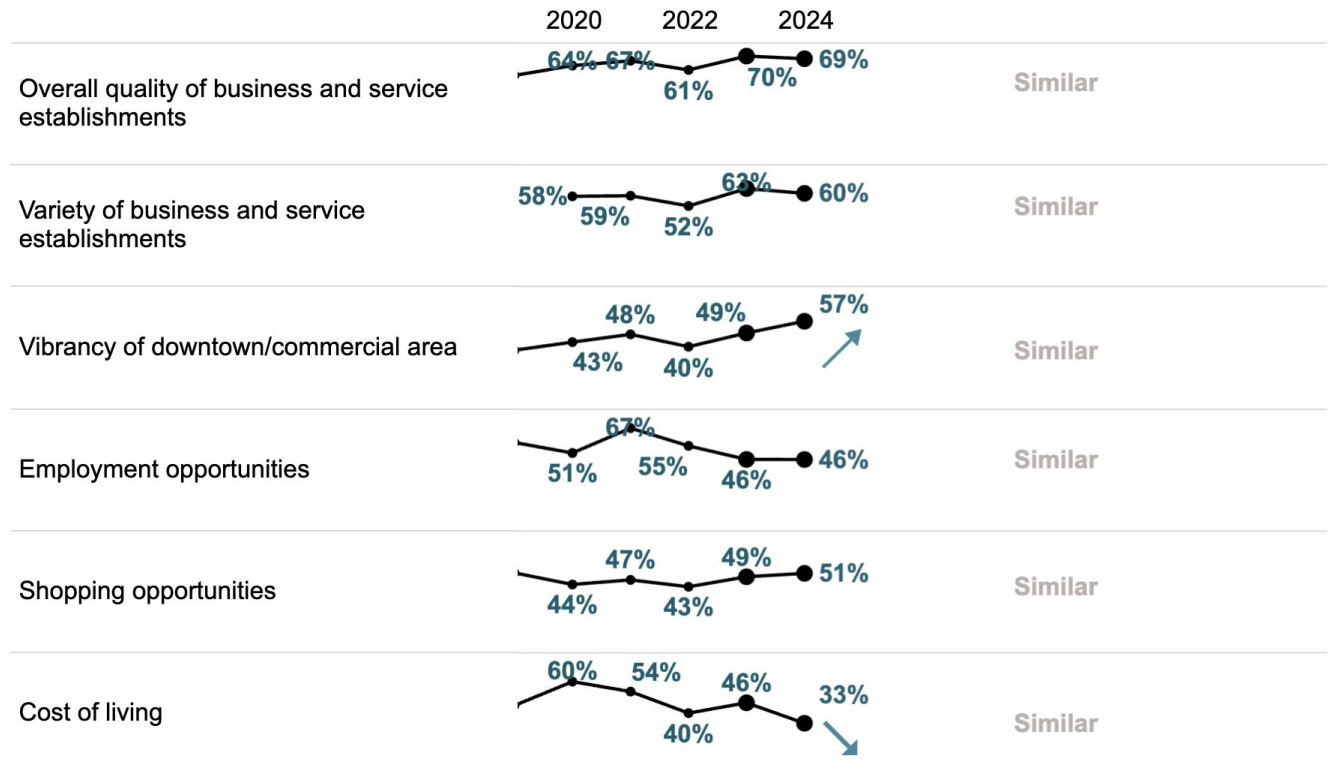


## Quality/Importance Gap Analysis

The gap analysis chart below shows the same data as above; however, this chart more clearly illustrates the comparative differences in quality and importance ratings for each facet, as well as the absolute ratings for each.



## Please rate each of the following in the Morristown community. (% excellent or good)



# Track: Community Data and Insights

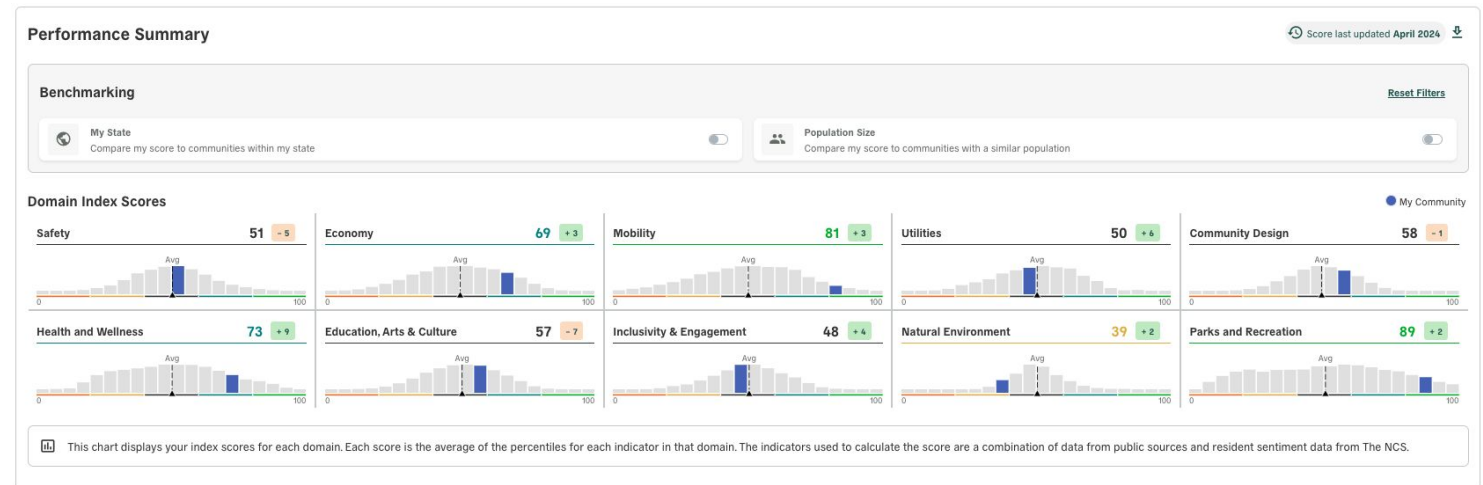


**400+ actionable indicators**  
measuring community livability

**Measures are a mix** of public data, resident evaluations, and organization inputs

**Data are standardized,** benchmarked, and presented over time

**Data dashboards** and advanced data analytics assist in summary and action planning



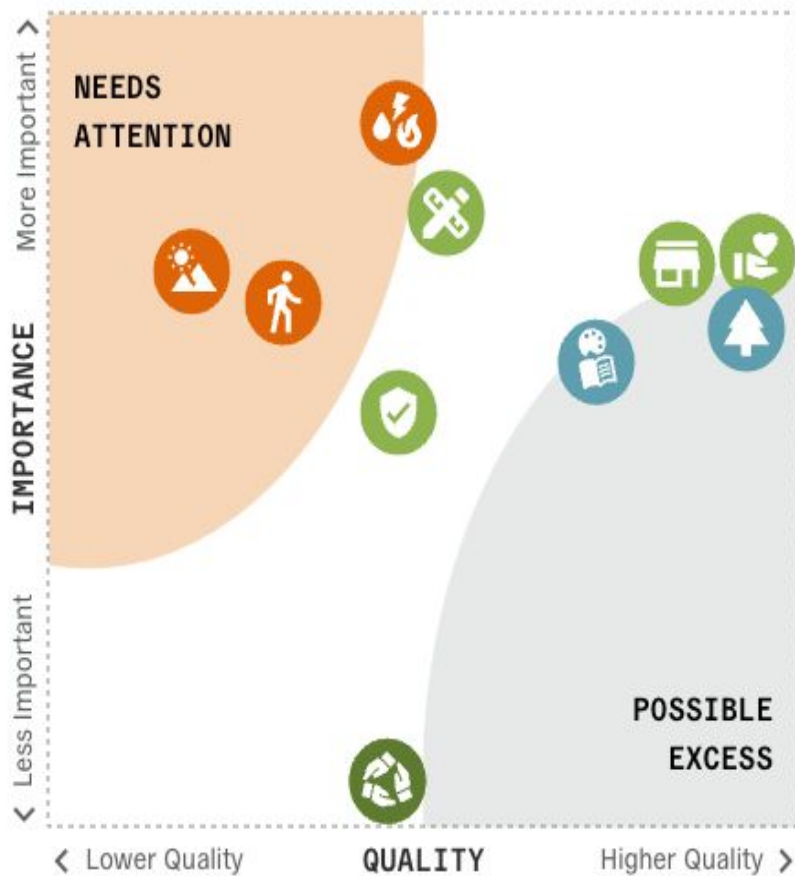
High Road Strategy Center



ICMA



Data from National Community Survey 2023 & Community Assessment Survey for Older Adults 2022 & GPAL data





**ON TRACK**

-  Economy
-  Health and Wellness
-  Inclusivity and Engagement
-  Safety
-  Community Design

**NEEDS ATTENTION**

-  Utilities
-  Mobility
-  Natural Environment

**POSSIBLE EXCESS**

-  Education, Arts, and Culture
-  Parks and Recreation

# Polco - Midwestern Cities



- Village of Arlington Heights, IL
- Iowa City, IA
- Shakopee, MN
- Township of Schaumburg, IL
- Cedar Rapids, IA
- Woodbury, MN
- Rochester, MN
- Ankeny, IA
- Maple Grove, MN
- Marin County, CA
- Orland Park, IL
- Clive, IA
- Bloomington, MN
- O'Fallon, IL
- South Elgin, IL
- Crystal Lake, IL
- Waukesha, WI
- Naperville, IL



**June 24, 2025**

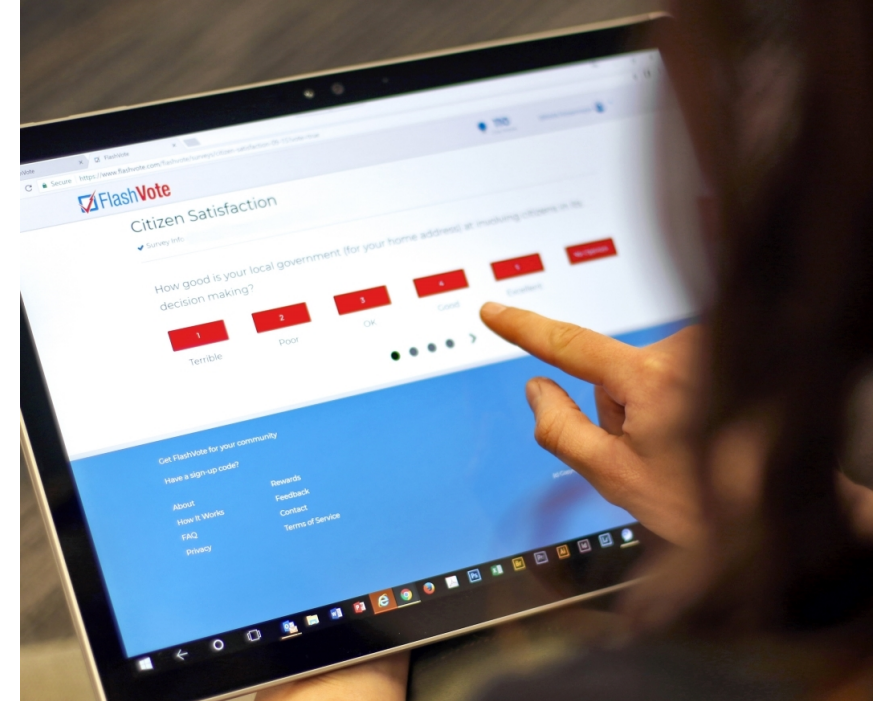
City of Plymouth Community Survey



# How Does Plymouth Take Feedback?

Residents have different avenues to submit feedback directly to the city. Different methods of collecting feedback accomplish different goals.

- FlashVote
- myPlymouth
- Traditional channels like email, social media, telephone, etc.
- Community Survey



# The Value of Public Feedback

- Cities regularly receive resident feedback through a variety of channels, but it can be hard to identify trends or gauge public sentiment without a coordinated effort.
- Community surveys are an important tool to build an understanding about the resident experience or to determine areas of potential improvement or focus.
- Surveys were completed in 2019 and 2022, and there is one set for this year.



# Communicating With Residents

- There is a notice on the front page of the July/August 2025 Plymouth News. Staff will continue to publish survey information in subsequent editions of the Plymouth News.
- Staff will distribute a news release, send an eNotification, and post a notice on the city website.
- Postcards include the City of Plymouth logo as well as a signature from a city official.



## Annual drinking water report now available online

Published each June, the City of Plymouth annual drinking water report is now available to view online. Like past years, Plymouth's water met or surpassed all 2024 state and federal water quality testing, regulations and requirements. The report contains monitoring results from previous year(s).

City of Plymouth water is tested weekly by an independent, state-certified laboratory. Results are submitted to the Minnesota Department of Health. Plymouth's water is regularly tested for more than 100 contaminants, such as bacteria, nitrates, pesticides, asbestos and metals. Water is also tested multiple times per day for appropriate chemical levels and water quality. View the report at [plymouthmn.gov/waterreport](http://plymouthmn.gov/waterreport).

The public may download the water report, or request a paper copy by calling 763-509-5000 and asking to pick it up during normal business hours (8 a.m. to 5 p.m., Monday-Friday) at Plymouth City Hall, 1500 Plymouth Blvd., Plymouth, MN 55441.

## Community survey slated for mailboxes later this year

To collect community feedback and gauge city service satisfaction, the City of Plymouth is set to conduct a community survey later this year.

In the coming months, residents may receive a mechanized mailed survey to complete, which asks questions regarding quality of life, public safety, customer satisfaction and more. Those who receive the mailing are asked to complete it following the instructions included. Those who do not receive the mailing will have the opportunity to complete the survey online. More information will be shared when available.

Community surveys are typically completed every three years in Plymouth, most recently in 2022. To view previous year survey results and learn more, visit [plymouthmn.gov/survey](http://plymouthmn.gov/survey).



## Kids Fest is Thursday, Aug. 21

Kids Fest is set for 5-8 p.m. Thursday, Aug. 21 at the Hiik Performance Center, 1500 Plymouth Blvd. The free event features stage entertainment, a STEAM Zone (Science, Technology, Engineering, Arts, Math), sponsor activities, face painting, balloons, inflatables, bounce houses and more. Attendees should bring money for food trucks and concessions.

## Music in Plymouth brings entertainment and fun July 2

Plymouth's signature summer event, Music in Plymouth returns for the 53rd year Wednesday, July 2 at the Hiik Performance Center, 1500 Plymouth Blvd.

Presented by the Plymouth Civic League and City of Plymouth, the event begins at 5:30 p.m. and offers food, fun and entertainment – featuring a performance by the Minnesota Orchestra.

### Music in Plymouth Lineup

Music in Plymouth begins with a welcome, followed by performances featuring Poo-Hardens Steel Drums Band, Los Angeles Bulldogs and Jennifer Gerson. Musicians and visiting entertainers will also perform around the grounds of the Hiik, and a variety of children's activities will be available throughout the evening.

After the opening lineup, the Minnesota Orchestra will perform classic and modern scores leading up to the grand finale – a spectacular fireworks display. Community members should bring money for a variety of food trucks and



Music in Plymouth is set for Wednesday, July 2 at the Hiik Performance Center featuring the Minnesota Orchestra. Concessions. Attendees may bring picnic supplies, and blankets/chairs for seating.

MIP 2025 ... continued on page 2

## The Station 73 TRIP project is underway on Highway 55

The area around Highway 55 and County Road 73 in Plymouth is set to undergo a major transformation as the Station 73 TRIP project continues.

Highway 55 closed in both directions between Revere Lane and West Medicine Lake Boulevard in mid-June and is set to reopen this fall.

Motorists traveling through the area have been detoured to Interstate 494, Interstate 394 and Highway 169. Access adjacent businesses and residential areas has been restricted – residents and local traffic may see service signs and alternate routes where necessary.

The City of Plymouth has partnered with Hennepin County, Three Rivers Park District, the Metropolitan Council and the Minnesota Department of Transportation to complete the project, which is slated to continue through fall 2026.

As the project progresses, lane closures, full closures and detours may continue to occur. The Station 73 TRIP project includes regionally impactful improvements that will increase safety and mobility for pedestrians, bicyclists, motorists and transit users.



Motorists have been detoured to Interstate 494, Interstate 394 and Highway 169 due to the Station 73 TRIP Project.

Those with questions or concerns may reach out via the project hotline and project email address at 763-251-9110 or [info@station73trip.com](mailto:info@station73trip.com).

Learn more about the project and sign up for notifications at [plymouthmn.gov/station73trip](http://plymouthmn.gov/station73trip).

## Give input about 'animal parade' art slated for Plymouth City Center

With the redesign of Plymouth Boulevard in the nearview, the City of Plymouth is shifting the focus to new landscaping, signage and public art in Plymouth City Center – and seeks community input about a collection of "animal parade" art sculptures slated for installation.

Designed to delight residents and visitors, and foster a community gathering space teeming with photos opportunities, the proposed "animal parade" is a series of four or five giant animal-shaped geometric oval figures slated for installation next summer at the entrance of the Hiik Performance Center. A collection by artist Kirk Sene, the animal parade was selected and commissioned in partnership with the Plymouth Arts Council.





The proposed "animal parade" is a series of four or five giant animal-shaped geometric oval figures slated for installation next summer at the entrance of the Hiik Performance Center.

Animals ... continued on page 3

# Open Participation Period

- Residents who don't receive a mailed survey notice will also have an opportunity to take the survey online during the open participation period, which staff encourages via Plymouth News, the city website, news releases, social media and GovDelivery (eNotification).


 **City of Plymouth, MN - Local Government**  
Published by Brian Rosemeyer  
September 23, 2022

 Calling all Plymouth residents: Take part in Plymouth's community survey, available online through Friday, Oct. 7. ... [See more](#)


# COMMUNITY SURVEY

## DEADLINE: OCT. 7



 **City of Plymouth**

## COMMUNITY SURVEY



**Plymouth residents invited to participate in community survey by Oct. 7**

The City of Plymouth is conducting a communitywide survey – and residents are invited to participate. The deadline to complete the survey is Friday, Oct. 7.

The city has partnered with Polco/the National Research Center to conduct the survey, which is aimed at collecting community feedback and gauging city service satisfaction. The survey includes questions about quality of life, public safety, customer satisfaction and more.

**Open to the Community**

The online open-participation survey is available to all residents Sept. 23-Oct. 7. Click the button below to take the survey.

[TAKE THE SURVEY](#)

**Randomly Selected Households**

A postcard and survey packet was mailed to 2,800 randomly selected households in Plymouth in August. Those who already participated in this year's community survey need not take the survey again.

Survey results will be presented to the City Council at a future meeting and published online at [plymouthmn.gov/survey](http://plymouthmn.gov/survey), when available.

[MORE NEWS](#)

[What's New »](#)

## News & Updates

[Print](#) [Share & Bookmark](#) [Font Size: \[ \] \[ \]](#)


[VIEW THE CITY NEWSLETTER](#) [ENOTIFY EMAIL SIGN UP](#)

### Plymouth residents invited to participate in community survey

**Post Date:** 09/23/2022 11:12 a.m.

The City of Plymouth is conducting a communitywide survey – and residents are invited to participate. The deadline to complete the survey is Friday, Oct. 7.

## COMMUNITY SURVEY



The city has partnered with Polco/the National Research Center to conduct the survey, which is aimed at collecting community feedback and gauging city service satisfaction. The survey includes questions about quality of life, public safety, customer satisfaction and more.

**Open to the Community**

The online open-participation survey is available to all residents Sept. 23-Oct. 7.

[Click here to take the 2022 Community Survey.](#)

**Randomly Selected Households**

A postcard and survey packet was mailed to 2,800 randomly selected households in Plymouth in August. Those who already participated in this year's community survey need not take the survey again.

Survey results will be presented to the City Council at a future meeting and published online at [plymouthmn.gov/survey](http://plymouthmn.gov/survey), when available.

# Recommendations

- The survey includes:
  - Mailing to 3,000 households
  - Utilizing the standard instrument
  - Standard reporting
- Add ons:
  - Expanded outreach of an additional 1,000 households
  - Custom questions (full or half page)
  - Open ended question
- Other options: Custom benchmarks



# Custom Questions

- Custom questions will reflect on the city's Strategic Priorities to help track progress
- The consultant will help identify opportunities to track data based on the priorities



# 2019 Custom Questions

14. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events, and services:

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
Plymouth News city newsletter (mailed six times per year) .....	1	2	3
Parks and Recreation Activities Guide .....	1	2	3
Plymouth Sun Sailor or Lakeshore Weekly Newspaper .....	1	2	3
City website (www.plymouthmn.gov) .....	1	2	3
Emails from the City of Plymouth .....	1	2	3
City of Plymouth social media (Facebook, Twitter, Instagram, Nextdoor).....	1	2	3
CCX Media (formerly Channel 12) .....	1	2	3
Calling the City of Plymouth .....	1	2	3

15. How likely, if at all, would you be to use each of the following methods to give input to the City of Plymouth?

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>
Participating in surveys .....	1	2	3	4
Attending or watching public meetings .....	1	2	3	4
Participating in advisory committees, commissions, or task forces .....	1	2	3	4
Attending an open house or neighborhood meeting .....	1	2	3	4
Expanded use of technology, including using an app or texting .....	1	2	3	4

16. What do you think is the single biggest challenge facing Plymouth today?

-----

-----

-----



# 2022 Custom Questions

13. Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming three years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>	<u>Don't know</u>
Walkability and bikeability.....	1	2	3	4	5
Public infrastructure (streets, bridges, water towers, utilities, public facilities) .....	1	2	3	4	5
Community beautification (streetscapes, public art, wayfinding/monument signage) .....	1	2	3	4	5
Housing choices for all income levels .....	1	2	3	4	5
Redevelopment.....	1	2	3	4	5

14. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the city government and its activities, events, and services.

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
Plymouth News city newsletter (mailed six times per year).....	1	2	3
Parks and Recreation Activities Guide.....	1	2	3
City Website (plymouthmn.gov) .....	1	2	3
eNotify emails from the City of Plymouth .....	1	2	3
City of Plymouth social media (Facebook, Twitter, Instagram) .....	1	2	3
City of Plymouth posts on Nextdoor .....	1	2	3
CCX Media .....	1	2	3
Plymouth Sun Sailor or Plymouth Magazine (non-city publications) .....	1	2	3
Direct mailings (postcards, letters, and flyers).....	1	2	3
Electronic signage or electronic billboard public service announcements .....	1	2	3
Calling the City of Plymouth.....	1	2	3
Attending or viewing City Council or committee/commission meetings.....	1	2	3

15. What do you think is the single biggest challenge facing Plymouth today?

---



---



---



# Next Steps

- Have the data collection period completed before the holiday season.
- Begin in August and continue through October with a final report expected before the end of the year.
- Staff will share once a timeline is finalized.
- Survey results will be presented to the City Council, shared with the public and added to [plymouthmn.gov/survey](http://plymouthmn.gov/survey).

## Plymouth's 2022 National Community Survey results are now available

To collect community feedback and gauge city service satisfaction, the City of Plymouth partnered with Polco/the National Research Center to complete the National Community Survey in 2022 in Plymouth – and the results are available to view on the city website.

The NCS provides national benchmarks by comparing data from more than 600 communities across the country. The survey, which included questions about quality of life, public safety, customer satisfaction in Plymouth and more, allows the city to assess changes in resident input and encourages data-driven, evidence-based decision making.

According to survey results, 97% of residents rated Plymouth as an excellent or good place to live. The survey report also found that residents:

- Praise their overall quality of life in Plymouth
- Prioritize safety and rate it positively
- Are pleased with their local government performance
- Value the city's strong economy, which makes Plymouth a desirable community
- Highly value the natural environment, as well as parks and recreational opportunities

### QUALITY OF LIFE

HIGHER THAN NATIONAL AVERAGE

95%



of residents rated the overall **quality of life** in Plymouth as excellent or good.

KEY FINDING

### Background, View Results

The survey was mailed to 2,800 randomly selected households in Plymouth in mid-August. Residents not part of the randomly selected group were invited to take the open-participation online survey.

Survey results were presented at the Jan. 10 Plymouth City Council meeting.

To view the NCS report, the City Council presentation and more, visit [plymouthmn.gov/survey](http://plymouthmn.gov/survey).

### COMMUNITY SURVEY HIGHLIGHTS



#### PARKS AND RECREATION

92% of residents rated the quality of Parks and Recreation opportunities as excellent or good.



#### FIRE DEPARTMENT

90% of residents rated fire prevention and education as excellent or good.



#### POLICE DEPARTMENT

91% of residents rated police/sheriff services as excellent or good.



94% of residents rated the city newsletter, **Plymouth News**, as a source for obtaining information about city government.



#### EMPLOYMENT

87% of residents rated employment opportunities in Plymouth as excellent or good.



#### PLYMOUTH ECONOMY

91% of residents rated Plymouth's overall economic health as excellent or good.



#### LOCAL GOVERNMENT

Confidence in Plymouth's local government ranked higher than the national benchmark, and 91% rated customer service by city employees as excellent or good.

---

**To:** Dave Callister, City Manager

**Prepared by:** Jodi Gallup, City Clerk

**Reviewed by:** Maria Solano, Deputy City Manager

**Item:** **Interview Housing and Redevelopment Authority and Destination Marketing Organization Advisory Board candidates**

---

**1. Action Requested:**

Interview Housing and Redevelopment Authority and Destination Marketing Organization Advisory Board candidates to select and fill one open seat on each board.

**2. Background:**

Staff solicited applicants to fill the vacant at-large seat on the HRA and the vacant seat on the DMO Advisory Board. On June 9, council selected candidates to be interviewed on June 24.

**3. Budget Impact:**

Not applicable.

**4. Attachments:**

---

**To:** Dave Callister, City Manager

**Prepared by:** Jodi Gallup, City Clerk

**Reviewed by:** Maria Solano, Deputy City Manager

**Item:** **Set future study sessions**

---

### **1. Action Requested:**

Schedule study sessions and/or add topics as desired. The calendar for the remainder of the year is attached to assist with scheduling.

### **2. Background:**

Pending study session topics (at least three council members have approved the following study items on the list):

- Future local sales tax capital projects.
- Tobacco licensing ordinance review.

Staff requests for meeting topics and/or changes:

- Discuss local sales tax timeline and projects on July 22 at 5 p.m.
- Move discussion on council policies and listening session to August 12 at 5 p.m.

### **3. Budget Impact:**

Not applicable.

### **4. Attachments:**

1. Calendar

SUN	MON	TUES	WED	THUR	FRI	SAT
		1	2	3	4  INDEPENDENCE DAY CITY OFFICES CLOSED	5
6	7	8	9	10	11	12
13	14	15	16 7:00 PM PLANNING COMMISSION MEETING Council Chambers	17	18	19
20	21	22 5:00 PM SPECIAL COUNCIL MEETING Yard waste site management/ Council policies and listening session discussion Medicine Lake Room  7:00 PM REGULAR COUNCIL MEETING Council Chambers	23 10:00 AM DESTINATION MARKETING ORGANIZATION ADVISORY BOARD MEETING Council Chambers	24 7:00 PM HOUSING AND REDEVELOPMENT AUTHORITY MEETING Council Chambers	25	26
27	28	29	30	31		



# August 2025

SUN	MON	TUES	WED	THUR	FRI	SAT
					1	2
3	4	5	6 7:00 PM PLANNING COMMISSION MEETING Council Chambers	7	8	9
10	11	12 7:00 PM REGULAR COUNCIL MEETING Council Chambers	13 7:00 PM ENVIRONMENTAL QUALITY COMMITTEE MEETING Medicine Lake Room	14	15	16
17	18	19	20 7:00 PM PLANNING COMMISSION MEETING Council Chambers	21	22	23
24	25	26 5:00 PM SPECIAL COUNCIL MEETING Budget Meeting #1 Medicine Lake Room 7:00 PM REGULAR COUNCIL MEETING Council Chambers	27	28 7:00 PM HOUSING AND REDEVELOPMENT AUTHORITY MEETING Council Chambers	29	30
31						

3400 Plymouth Boulevard  
Plymouth, MN 55447

## OFFICIAL CITY CALENDAR

763-509-5080  
plymouthmn.gov

\*Per MN Statute 13D.02, members may be attending remotely.



City of  
Plymouth

# September 2025

SUN	MON	TUES	WED	THUR	FRI	SAT
	1  LABOR DAY CITY OFFICES CLOSED	2	3 7:00 PM PLANNING COMMISSION MEETING Council Chambers	4	5	6
7	8	9 5:00 PM SPECIAL COUNCIL MEETING Budget Meeting #2 Medicine Lake Room 7:00 PM REGULAR COUNCIL MEETING Council Chambers	10 7:00 PM ENVIRONMENTAL QUALITY COMMITTEE MEETING Medicine Lake Room	11 6:00 PM PARK & REC ADVISORY COMMISSION MEETING Council Chambers	12	13
14	15	16	17 7:00 PM PLANNING COMMISSION MEETING Council Chambers	18	19	20
21	22	23 7:00 PM REGULAR COUNCIL MEETING Council Chambers	24	25 7:00 PM HOUSING AND REDEVELOPMENT AUTHORITY MEETING Council Chambers	26	27
28	29	30				

3400 Plymouth Boulevard  
Plymouth, MN 55447

## OFFICIAL CITY CALENDAR

763-509-5080  
plymouthmn.gov

\*Per MN Statute 13D.02, members may be attending remotely.

SUN	MON	TUES	WED	THUR	FRI	SAT
			1	2	3	4
5	6	7	8 7:00 PM ENVIRONMENTAL QUALITY COMMITTEE MEETING Council Chambers	9	10	11
12	13	14 7:00 PM REGULAR COUNCIL MEETING Council Chambers	15 7:00 PM PLANNING COMMISSION MEETING Council Chambers	16	17	18
19	20	21	22 10:00 AM DESTINATION MARKETING ORGANIZATION ADVISORY BOARD MEETING Council Chambers	23 7:00 PM HOUSING AND REDEVELOPMENT AUTHORITY MEETING Council Chambers	24	25
26	27	28 5:00 PM SPECIAL COUNCIL MEETING Budget Meeting #3 Medicine Lake Room  7:00 PM REGULAR COUNCIL MEETING Council Chambers	29	30	31	



City of  
**Plymouth**

# November 2025

SUN	MON	TUES	WED	THUR	FRI	SAT
						1
2	3	4	5 7:00 PM PLANNING COMMISSION MEETING Council Chambers	6	7	8
9	10 7:00 PM REGULAR COUNCIL MEETING Council Chambers	11  VETERANS DAY CITY OFFICES CLOSED	12 7:00 PM ENVIRONMENTAL QUALITY COMMITTEE MEETING Medicine Lake Room	13 7:00 PM PARK & REC ADVISORY COMMISSION MEETING Council Chambers	14	15
16	17	18	19 7:00 PM PLANNING COMMISSION MEETING Council Chambers	20	21	22
23	24	25 5:00 PM SPECIAL COUNCIL MEETING Budget Meeting #4 (if needed) Medicine Lake Room 7:00 PM REGULAR COUNCIL MEETING Council Chambers	26	27 THANKSGIVING HOLIDAY CITY OFFICES CLOSED	28 THANKSGIVING HOLIDAY CITY OFFICES CLOSED	29
30						

3400 Plymouth Boulevard  
Plymouth, MN 55447

**OFFICIAL CITY CALENDAR**

763-509-5080  
plymouthmn.gov

\*Per MN Statute 13D.02, members may be attending remotely.



City of  
Plymouth

# December 2025

SUN	MON	TUES	WED	THUR	FRI	SAT
	1	2	3 7:00 PM PLANNING COMMISSION MEETING Council Chambers	4 7:00 PM HOUSING AND REDEVELOPMENT AUTHORITY MEETING Council Chambers	5	6
7	8	9 7:00 PM REGULAR COUNCIL MEETING Council Chambers	10 7:00 PM ENVIRONMENTAL QUALITY COMMITTEE MEETING Council Chambers 7:00 PM CHARTER COMMISSION ANNUAL MEETING Medicine Lake Room	11	12	13
14	15	16	17 7:00 PM PLANNING COMMISSION MEETING Council Chambers	18	19	20
21	22	23	24 CHRISTMAS HOLIDAY CITY OFFICES CLOSED	25 CHRISTMAS HOLIDAY CITY OFFICES CLOSED	26	27
28	29	30	31			

3400 Plymouth Boulevard  
Plymouth, MN 55447

OFFICIAL CITY CALENDAR

763-509-5080  
plymouthmn.gov

\*Per MN Statute 13D.02, members may be attending remotely.